

Room 110, 1 Campus Drive
University of Saskatchewan
Saskatoon, Saskatchewan
S7N 5A3



Telephone: (306) 966-6960
Fax: (306) 966-6978
E-mail: contactus@ussu.ca
Website: www.ussu.ca

Dear Vice President of Finance and Operations and Chief IT Officer,

I am writing to express my appreciation for the University of Saskatchewan's efforts in introducing various IT infrastructures and services that have been instrumental in promoting hybrid learning and overall student success. The new Canvas portal, Zoom portal, LinkedIn learning services, IT infrastructure in classes, and other essential services such as Drive have been commendable initiatives that have positively impacted students' academic experience.

As an active member of the University of Saskatchewan's student body, I would like to make some recommendations that I believe will further enhance the student experience.

Firstly, I suggest the introduction of a student engagement portal within the new IT infrastructure called PAWS. This portal would enable students to engage in co-curricular activities and events, access academic resources, and connect with other students and faculty. A comprehensive student engagement portal will foster a more vibrant student community and support student's academic and personal development.

Secondly, I recommend the standardization of the portal for all colleges. By streamlining enrollment, registration, degree work, and GPA calculations through a standardized portal, students would benefit from the consistent experience and reduce confusion and errors.

Thirdly, investing in a more accessible and supportive scholarship portal would be an excellent investment for the university. Such a portal would simplify the scholarship application process and enable more students to access financial aid opportunities.

Fourthly, I suggest creating a campus-wide Wi-Fi strength map showing the weakest Wi-Fi signals. This information would enable the university to address these areas' connectivity issues and provide better Wi-Fi coverage across campus.

Finally, strengthening the Wi-Fi in student lounges, bowls, and other gathering places on campus is critical. Students spend a lot of time in these areas, and having robust Wi-Fi connectivity is essential for studying, collaborating, and socializing.

Once again, I appreciate the university's commitment to providing students with excellent IT services and infrastructure. These recommendations will further improve the student experience and enhance the university's reputation as a leading institution of higher learning.

Sincerely,

Abhineet